GOLDJAXE L.L.C-FZ

Provider of Terminal GOLDJAXE
Meydan Grandstand, 6th floor, Meydan Road,
Nad Al Sheba, Dubai, U.A.E.
Trade License No. 2654905.01 · Meydan Free Zone
Corporate Tax TRN 105603731800001
contact@goldjaxe.com
goldjaxe.com · goldjaxe.org · goldjaxe.ai

GOLDJAXE

ORDER FORM

No. OF-FZ-TG-[number]

ORDER FORM · TERMINAL GOLDJAXE · FORM VERSION 1.2 · 16 OCTOBER 2026

One order for seats, credits, brigades, implementation and support — paid in advance for each period

This Order Form is made under the Terms of Service for Business, version 2.2, and the documents they list. It states what the Customer buys, for how long and at what price. Fees are paid in advance, Credits expire at the end of the term, and the liability of GOLDJAXE is limited to the fees for **6 months**

CUSTOMER

[Customer legal name]
[country of incorporation] · registration No. [number]
represented by [name, title]

TERM	PAYMENT	RENEWAL	CAP
[12] months	in advance	automatic	6 months of fees

Contents

Sections 1–2 name the parties and set the term and modes. Sections 3–7 set the seats, the Credit Pool, Brigade packs, implementation and support. Sections 8–10 cover fees, taxes and data. Section 11 sets special terms, the key terms the Customer accepts and the signatures

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This Order Form is made between **GOLDJAXE L.L.C-FZ**, a limited liability company licensed in Meydan Free Zone, Dubai, United Arab Emirates, under Trade License No. 2654905.01, with its registered address at Meydan Grandstand, 6th floor, Meydan Road, Nad Al Sheba, Dubai, U.A.E. (**"GOLDJAXE"**), and the customer named in section 1 (the **"Customer"**) under the Terms of Service for Business, version 2.2 (the **"Terms"**), which form part of it together with the Acceptable Use Policy, the Third-Party Models Registry & Terms, the Data Processing Agreement (the **"DPA"**) and, where Your Perimeter is ordered, the Software License (Your Perimeter) and IT AMC Agreement (the **"Perimeter Terms"**). Terms defined in the Terms have the same meaning here. Fields in square brackets are completed for each order, and an option applies when it is marked [x].

01

Parties

	GOLDJAXE	CUSTOMER
Legal name	GOLDJAXE L.L.C-FZ	[legal name]
Registration	Trade License No. 2654905.01, Meydan Free Zone	[registry and registration number]
Country of incorporation	United Arab Emirates	[country]
Registered address	Meydan Grandstand, 6th floor, Meydan Road, Nad Al Sheba, Dubai, U.A.E.	[registered address]
Tax registration	Corporate Tax TRN 105603731800001 · VAT: not registered	[VAT or tax registration number, or "not registered"]
Notices email	[legal notices email]	[notices email]
Billing contact	[billing email]	[name and email]
Data protection contact	[data protection contact]	[name and email]

	GOLDJAXE	CUSTOMER
Technical contact	[support email]	[name and email]
Authorised signatory	[name], authorised signatory	[name and title]

The Customer acquires the Service for the purposes of its business (section 1.3 of the Terms).

02

Term and modes

ITEM	SELECTION
Start date	[date]
Initial term	[12] months from the start date
Renewal	Automatic, for successive periods equal to the initial term, at the Price List on the first day of each renewal term; notice of non-renewal at least 30 days before the end of the current term (sections 10.11 and 17.1 of the Terms)
Billing period	[ ] annual, in advance · [ ] monthly, in advance
Modes	[ ] GOLDJAXE Cloud · [ ] GOLDJAXE Perimeter · [ ] Your Perimeter
Hosting region	[region, where GOLDJAXE offers a choice]
Installations in Your Perimeter	[number and location of installations]
Offline licensing	[x] not needed · [ ] needed for [installations]: [method] (section 2.8 of the Perimeter Terms)
Components hosted by GOLDJAXE	[x] licence and update services · [ ] methodology services · [ ] other: [components] (section 13.3(c) of the DPA)

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Seats

SEAT TYPE	NUMBER	PRICE PER SEAT PER BILLING PERIOD	MINIMUM
[seat type]	[number]	USD [amount]	[number] seats
[seat type]	[number]	USD [amount]	[number] seats

Seats added during a Paid Period are charged immediately, pro rata to its end, and renew with it. Seats are reduced only from the next renewal term and never below the minimum, without any refund or credit (section 10.10 of the Terms).

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Credit Pool and Credits

ITEM	SELECTION
Credit Pool	[number] Credits for the term of this Order Form · USD [amount]
Validity	The term of this Order Form. The Credit Pool and all Top-up Credits expire at the end of the term and do not carry over to any renewal or other Order Form (section 10.6 of the Terms)
Credit rates	As published in the Service and the Price List, changeable under section 10.7 of the Terms; GOLDJAXE's metering and records are conclusive and binding, save for manifest error
Auto Top-up	[x] on · [ ] off · threshold [number] Credits · each top-up [number] Credits for USD [amount] (section 10.8 of the Terms)
Overage rate	USD [amount] per [number] Credits, where GOLDJAXE allows use beyond the Credits available
Customer Keys	[ ] not used · [ ] used for [Models]; the Model Provider charges the Customer directly, and the fees for the Service apply in addition (section 3.4 of the Terms)

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Brigade packs

BRIGADE PACK	INDUSTRY	DELIVERY	FEE PER BILLING PERIOD
[Brigade pack]	[industry]	[ ] GOLDJAXE Cloud · [ ] GOLDJAXE Perimeter · [ ] Your Perimeter	USD [amount]
[Brigade pack]	[industry]	[ ] GOLDJAXE Cloud · [ ] GOLDJAXE Perimeter · [ ] Your Perimeter	USD [amount]

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Implementation

ITEM	SELECTION
Scope	[summary of the work, or Annex A to this Order Form]
Schedule	[start date · milestones · completion date]
Acceptance checks	[checks]. The implementation is accepted unless the Customer reports a material non-conformity in writing within 5 working days after GOLDJAXE's notice of completion, and use in production also constitutes acceptance (section 6.2 of the Perimeter Terms, applied in every mode)
Fee	USD [amount], paid in advance · [ ] in full before the work starts · [ ] by milestones, each before the milestone starts (section 10.2 of the Terms)

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Support

ITEM	SELECTION
Plan	[ ] IT AMC for Your Perimeter (sections 7–11 of the Perimeter Terms) · [ ] support for GOLDJAXE Cloud and GOLDJAXE Perimeter: [scope]
Help desk for Authorised Users	[x] not included: help desk for the Customer's administrators only · [ ] included (section 7.1(a) of the Perimeter Terms)
Business Hours	9:00–18:00 Dubai time on business days, excluding public holidays in the United Arab Emirates (section 1.2 of the Perimeter Terms)
Critical response	1 hour, in Business Hours
Normal response	[4] business hours
Engineer hours	[number] per month; extra hours at USD [rate] per hour, only with the Customer's written approval
Work outside Business Hours	By agreement, at USD [rate] per hour (section 7.2 of the Perimeter Terms)
Backups and restore tests	[ ] included · [ ] not included
Named engineers and ticket channels	[names] · [channels]
Fee	USD [amount] per billing period, paid in advance

No uptime commitment, service level or service credit applies beyond this section and the Perimeter Terms, unless section 11 states it (section 3.6 of the Terms).

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Fees and payment

LINE	CATEGORY	ITEM	AMOUNT
1	Cloud services and Credits	Seats in GOLDJAXE Cloud or GOLDJAXE Perimeter	USD [amount] per billing period
2	Cloud services and Credits	Credit Pool in every mode, and Brigade packs in GOLDJAXE Cloud or GOLDJAXE Perimeter	USD [amount] per billing period
3	Services performed by people	Implementation	USD [amount], one-off
4	Services performed by people	Support and IT AMC	USD [amount] per billing period
5	Software licence	Software License (Your Perimeter): seats and Brigade packs installed	USD [amount] per billing period
		Total for the first billing period, excluding Taxes	**USD [amount]**

Each line is the price of its own item and category (section 10.1 of the Terms).

ITEM	SELECTION
Currency	US dollars
Payment method	[ ] card or other automatic method: automatic charges at the start of each Paid Period, for Top-up Credits and for other fees when due (section 10.3 of the Terms) · [ ] bank transfer: invoice before each Paid Period, to the account of GOLDJAXE stated on the invoice (section 10.4 of the Terms)
Invoice due date	[number] days before the start of each Paid Period

ITEM	SELECTION
Late payment interest	Simple interest at 1.5% per month on overdue invoiced amounts, or the maximum permitted by law if lower, accruing daily (section 10.14 of the Terms)
Fixed administrative fee	USD [amount] per overdue invoice, charged instead of interest where section 10.14 of the Terms applies it, including for Customers established in the Kingdom of Saudi Arabia
Chargeback fee	USD [amount] per chargeback, in addition to the reversed amount and the fees of the payment providers (section 10.16 of the Terms)
Refunds	Fees are non-cancellable and non-refundable, except as sections 15.4 and 17.4 of the Terms provide or where a refund is mandatory under applicable law (section 10.12 of the Terms)

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Taxes and tax information

Fees exclude Taxes, and GOLDJAXE adds the Taxes it is required to charge. If the law requires the Customer to withhold Tax, the Customer increases the payment so that GOLDJAXE receives the full amount and gives GOLDJAXE the official receipt within 30 days, whatever the classification of the payment (section 10.18 of the Terms).

ITEM	CUSTOMER'S INFORMATION
Place of establishment	[country and city]
VAT or tax registration number	[number, or "not registered"]
Countries from which Authorised Users use the Service	[country — number of seats]
Authorised Users or other persons who receive the Service in the United Arab Emirates	[ ] none · [ ] yes: [number of seats]

ITEM	CUSTOMER'S INFORMATION
Reverse charge	[ ] the Customer accounts for VAT under a reverse charge in its country (section 10.20 of the Terms)

The Customer represents that this information is true and complete and notifies GOLDJAXE of any change within 10 days (section 10.19 of the Terms).

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Data, training and transfers

ITEM	SELECTION
Models enabled at the start	[Models, with the channel and region of each]
De-identified Data	Created and used by GOLDJAXE under section 7.4 of the Terms
Use of Customer Content for GOLDJAXE models	Under section 7.5 of the Terms; Third-Party Outputs are always excluded. Restriction: [x] none · [ ] special terms in section 11 of this Order Form · [ ] separate written agreement signed by GOLDJAXE, No. [number] dated [date]
Transfers from the Kingdom of Saudi Arabia	[ ] the Customer transfers personal data from the Kingdom of Saudi Arabia; the SDAIA Clauses apply to those transfers under section 7.4 of the DPA
Data that must stay in the Customer's country	[ ] processed in Your Perimeter with Open Models under section 7.5 of the DPA

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Special terms, acceptance and signatures

Special terms: [none]. Special terms apply only if GOLDJAXE signs them and they expressly identify the provision they change (section 1.4 of the Terms).

[ ] Special terms: GOLDJAXE does not use Customer Content submitted after [date] under section 7.5 of the Terms [for these datasets: ...]. Fee for this restriction: USD [amount] per billing period.

[ ] Customer agrees that GOLDJAXE may identify it as a client under section 19.5 of the Terms. For Customers established in the United Arab Emirates, section 19.5 applies only with this consent (section 21.7 of the Terms). Customer may withdraw this consent by notice.

By signing or accepting this Order Form, the Customer confirms that it has read, and accepts in particular the following provisions of the Terms (all section references in this paragraph are to the Terms): (a) all fees in advance, automatic charges and Auto Top-up (section 10 of the Terms); (b) no refunds, except as sections 15.4 and 17.4 of the Terms provide or where mandatory under applicable law, and the expiry of unused Credits at the end of the term (sections 10.6 and 10.12); (c) automatic renewal at the Price List, and changes to the Terms and prices on notice (sections 10.11, 17.1 and 20); (d) the limit of GOLDJAXE's liability to the fees for 6 months, the exclusions of liability and the 1-year period for claims (section 14); (e) the Customer's indemnity (section 13); (f) GOLDJAXE's ownership of Usage Data, De-identified Data and Feedback (sections 7.4, 7.8 and 7.9) and its use of Customer Content under section 7.5; (g) the use of the Customer's name and logo in GOLDJAXE's marketing (section 19.5), which for a Customer established in the United Arab Emirates requires the consent marked above (section 21.7); and (h) DIFC law, the DIFC Courts or, where section 18.3 provides, DIAC arbitration seated in the DIFC, and the waiver of class proceedings (section 18).

This Order Form takes effect on signature, including electronic signature, on online acceptance, on payment of the first invoice or charge or on the first use of the Service under it, whichever is first (section 1.2 of the Terms). Each signatory confirms its authority to bind its party, including to the dispute resolution provisions of section 18 of the Terms and any agreement to arbitrate under it.

	GOLDJAXE L.L.C-FZ	CUSTOMER
Party and signatory	GOLDJAXE L.L.C-FZ · [name], authorised signatory	[legal name] · [name and title]
Signature	_____	_____
Date	_____	_____

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